# 417TH BSB NEWCOMER'S MUST KNOW FACTS UPON ARRIVAL

All personnel PCSing to Germany are required to be assigned a sponsor by their unit. But we know that in some cases this doesn't occur or the sponsor is not as knowledgeable as one would like. To assist our sponsors, this information is designed to address immediate issues that may come up upon arrival. Regardless, if you have a sponsor who picks you up at the airport, you must in-process through the 64th Replacement Detachment currently located at Rhein Main AFB and following this, the 417th BSB Central Processing Facility (CPF) located in building 12, Larson Barracks, on the day you arrive.

# Installation Access Control System (IACS) Offices

In Germany, our installations have ID card electronic scanning devices to ensure we only allow access to personnel registered in the system. Therefore, you will need to register with this office as soon as possible after arriving in the 417th BSB. If you arrive through the Installation Transition Center (ITC), then you can register on site. Another option is to register at either:

Kitzingen - Harvey Barracks, Bldg141

DSN: 355-7364/7372 Civ: 09321-305-7364/7372 Open: Monday-Friday

Time: 0800-1200 and 1300-1700

Kitzingen - Larson Barracks, Bldg 61, Room 102

DSN: 355-2384 Civ: 09321-305-2384 Open: Monday –Friday

Time: 0800-1200 and 1300-1700

Wuerzburg - Leighton Barracks, Bldg 13

DSN: 350-6384 Civ: 0931-889-6384 Open: Monday-Friday

Time: 0800-1200 and 1300-1700

Giebelstadt, Bldg 540

DSN: 352-7213 Civ: 09334-87-7213

Open: Monday-Friday (Thursday closed)

Time: 0730- 1600

Please call first to be sure you bring the necessary documentation.

# **DINING FACILITIES/EATERIES**

You and you family are welcome to eat at any of our dining facilities.

Kitzingen - Larson Barracks, Bldg 486

DSN: 355-2625/2925

Civ: 09321-702-2625/2925

Hours: Monday, Tuesday, Wednesday and Friday

Breakfast: 0700-0830; Lunch: 1130-1300; Dinner: 1630-1800

Thursday

Breakfast: 0600-0730; Lunch: 1200-1300; Dinner: 1500-1630

Saturday and Sunday

Brunch: 1100-1400, Dinner: 1600-1700

The first Wednesday of the month is Family Night, dinner served from 1700-1830

Kitzingen - Harvey Barracks (Temporarily closed during the 1<sup>st</sup> ID's Deployment)

Wuerzburg - Leighton Barracks, Bldg 35

DSN: 350-6212/6297 Civ: 0931-889-6212/6297 Hours: Monday- Friday

Breakfast: 0700-0830; Lunch: 1130-1330; Dinner: 1700-1830

Closed on Saturday and Sunday.

Open on Training Holidays and Federal Holidays (some...need to confirm with facility)

Wuerzburg - 67<sup>th</sup> CSH/MEDDAC

DSN: 350-3622 Civ: 0931-889-3622 Hours: Monday- Friday

Breakfast: 0615-0830; Lunch: 1130-1330; Dinner: closed

Closed on Saturday and Sunday

The individual's unit S1 provides meal cards for single Soldiers to access the dining facilities.

AAFES has numerous eating establishments available throughout the community as well.

Kitzingen - Harvey Barracks Food Court

Anthony's Pizza, Bldg 138

Civ: 09321-385045

Burger King, Bldg 138 Civ: 09321-385045

Jenny's Schnitzel Haus, Bldg 243

Civ: 09321-385045

Kitzingen - Larson Barracks

Anthony's Pizza, Bldg 26

Civ: 09321-5211

Wuerzburg - Leighton Barracks

Food Court Anthony's Pizza, Cinnabon, Baskin Robins, Robin Hood Charley's Steakery, Taco Bell Bldg. 190

Civ: 0931-3577502

Subway, Bldg 9 Civ: 0931-4677470

Burger King, Bldg 183 Civ: 0931-7059802

Popeye's Chicken, Bldg 188

Civ: 0931-700121

Kitzingen Marshall Heights Anthony's Pizza, Bldg 320 Civ: 09321-25148

Repperndorf, Schnitzel Factory

Civ: 09321-4857

Giebelstadt Food Court Anthony's Pizza, Bldg 612

Civ: 09334-1464

Faulenberg Kaserne

AAFES Cafeteria, Bldg 221

Civ: 0931-285621

Phönix Cantina, Bldg 238

DSN: 351-4221

Additionally, on the German economy there are plenty of great restaurants. Unfortunately, you'll find that most establishments don't take credit cards. They only take Euros, and the tip is usually not included in the price.

## **BILLETING/LODGING**

Wuerzburg - Leighton Barracks Army Lodging/ American Guesthouse, Bldg 2

DSN: 350-1700 Civ: 0931705820

## Kitzingen

Woodland Inn, Bldg 166 (across from Harvey Barracks)

DSN: 355-8600 Civ: 09321370110

In the event these facilities are unavailable, an incoming Soldier and his family will need to obtain a STATEMENT OF NON-AVAILABILITY. This will authorize them to stay at a local hotel and apply for reimbursement through the TLA program. The above facilities will provide a list of local hotels along with the STATEMENT OF NON-AVAILABILITY. Questions about TLA should be asked of the Finance Department and/or Housing Department. A representative from Housing provides a briefing in this information to incoming soldiers.

## **HOUSING OFFICE**

Kitzingen – Larson Barracks, Bldg 12

DSN: 355-2827/2240 Civ: 09321-702-2827/2240

Due to the shortage of available government housing as a result of stop loss/ stop move, concurrent travel for most individuals is not authorized. The 417<sup>th</sup> BSB Housing office must approve concurrent travel or else you will not receive Temporary Lodging Allowance. Some personnel are authorized TLA even though they are not traveling with family members. Regardless, the TLA entitlement ends on day two of your arrival and you must register with the 417<sup>th</sup> BSB Housing Office for permanent housing, in order to continue receiving TLA.

#### **BANKS**

Andrews Federal Credit Union

Located on Leighton Barracks, Wuerzburg and Harvey Barracks, Kitzingen

#### **Community Bank**

Located on Leighton Barracks, Wuerzburg, Harvey Barracks, Kitzingen, Larson Barracks Kitzingen, and Giebelstadt AAF.

ATM's are located on all installations. They accept stateside bankcards and you can get either Dollars or Euros. They usually limit daily withdrawals to \$300 (and/or the Euro equivalent) total.

Kitzingen - Harvey Barracks, Bldg 138 DSN: 355-8768 or Civ 09321-3070

Open: Monday - Friday/ Time: 0900 - 1600/ Thursday 1100-1800

Kitzingen - Larson Barracks, Bldg 2 DSN: 355-2631 or Civ 09321-135312

Open: Monday - Friday / Time: 0900 - 1600

Wuerzburg - Leighton Barracks, Bldg 11 DSN: 350-6111 or Civ 0931-709027

### **PETS**

If you plan to ship your dog, you must be aware that Germany/Bavaria has a dangerous dog law and several breeds are not permitted in the country. Additional, there are breeds for which you are required to prove they have the proper temperament in order to legally bring them to Bavaria. Before you ship; check into the rules. Likewise, in private rentals, it may be difficult to find housing if you have multiple or large pets. Veterinarian services are available on Leighton Barracks, Wuerzburg, Bldg 26. They can provide a list of local Kennels (Tierheims). You can contact Army Community Service also for a listing of these kennels.

# **CHILD AND YOUTH SERVICES**

CYS registration is located on Larson Barracks, Bldg 12

DSN: 355-2876/2812 Civ: 09321-702-2876/2812

All incoming Soldiers with families are encouraged to obtain paperwork from CYS to obtain affordable hourly childcare during the in-processing time frame, in order that their spouse may attend ITC briefings with them. Registration is very simple and can be done on the day you arrive at ITC to support next day childcare to support attendance at in-processing. Family members are encouraged to at least attend the weekly FRIDAY briefing that includes presentations from the Army Community Service.

## **CPF IN-PROCESSING**

If you have questions about the schedule and briefings that are covered, you are encouraged to download the schedule from our web page or contact the ITC office at:

DSN: 355-2522/2834 Civ: 09321-702-2522/2834

# **INTERNET ACCESS**

Leighton Library, Bldg 14

DSN: 350-1740 or Civ: 0931-889-1740

Open: Monday – Wednesday, Saturday & Sunday - Closed Thursday & Friday

Time: 1000 - 1800

Giebelstadt Library, Bldg 609

DSN: 352-7414 or Civ: 09334-87-7414

The End Zone

Larson Barracks, Kitzingen, Bldg 484 DSN: 355-2609 or Civ: 09321-702-2609 Open: Tuesday – Friday/1100 – 1900 Saturday 10 am – 6 pm

Sunday & Monday -- Closed

Woodland Inn

Harvey Barracks, Bldg 166

DSN: 355-8600 or Civ: 09321-370110

Open: Thursday & Friday

Yellow Ribbon Room, Wurezburg Leighton Bks, Bldg 1376

DSN: 350-7441

Open: Monday - Friday Time: 0800 - 2000

# **MEDICAL FACILITY**

Hospital-67<sup>th</sup> Combat Support Hospital (Wurzburg), Bldg 345

DSN: 350-2313 or Civ: 0931-804-1313

DSN: Emergency Room: 350-3877/3700/3400 or Civ: 0931-8423400

# **HEALTH CLINICS**

Harvey Health Clinic, Bldg 146

DSN: 355-8634 or Civ: 09321-305-8416

Giebelstadt Health Clinic, Bldg 541

DSN: 352-7411/7610 Civ: 09334-87-7411

# **DENTAL CLINICS**

Harvey Dental Clinic, Bldg 146

DSN: 355-8626 Civ: 09321-305-8626

Giebelstadt Dental Clinic, Bldg 524

DSN: 352-7515/7203 Civ: 09334-87-7515/7203

Wuerzburg Leighton Dental Clinic, Bldg 24

DSN 350-6125/6129

Civ: 0931-889-6125/6129

Please do not cancel your TRICARE Dental Insurance. We currently do not have enough dental providers to handle all family member needs in our military clinic.

# **TRANSPORATION**

The 417th BSB provides shuttle bus service throughout the community in support of Soldiers. The shuttle bus schedule supports the CPF in-processing schedule. Family members may ride on a space available basis. You can find the schedule in the community services web page under transportation.

Service members and family members assigned to USAREUR are not allowed to operate a motor vehicle in USAREUR until they obtain a USAREUR license. You are encouraged to download from our web site the USAREUR regulation to learn the rules of the road and signs before you arrive.

## **USEFUL TELEPHONE PREFIXES**

To call Germany from the States, 011-49-9321-(drop the 0 in front of the civilian prefix). To call the States, dial 001-(area code)-phone number.

# **COMMUNITY PREFIXES**

Wuerzburg: 350-XXXX, or 351-XXXX

CIV: Faulenberg (350) 0931-889-XXXX or (351) 0931-296-4XXX CIV: Hospital (350) 0931-804-3XXX

CIV: Leighton (350) 0931-889-XXXX

Kitzingen: 355-XXXX

CIV Harvey (09321-305-XXXX CIV Larson (09321-702-2XXX

Giebelstadt: 352-XXXX

CIV: 09334-87-XXXX

http://www.98asg.wuerzburg.army.mil/417/